

# **Access to Scripts, Reviews of Results and Appeals Procedures**

The Hart School

## Access to Scripts, Reviews of Results and Appeals Procedures

Centre Name	The Hart School
Centre Number	30385
Date policy first created	06/09/2023
Current policy approved by	Jude Mahon - Vice Principal
Current policy reviewed by	Jude Mahon - Vice Principal
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### Key staff involved in the policy

Role	Name
Head of Centre	Rachael Sandham
Senior leader(s)	Anita Cleary / Ben Brennan / Heidi Goodall / Jude Mahon / Louisa Burnett / Nathan Lewis / Neil Donlan / Sandip Dosanjh / Simon Curzon
Exams officer	Fran Kinnstein
Other staff (if applicable)	

These procedures are reviewed and updated annually to ensure that The Hart School deals with candidates' requests for access to scripts, clerical re-checks, reviews of marking, reviews of moderation and appeals to the awarding bodies in accordance with current requirements and regulations.

Reference in these procedures to GR and PRS refer to the JCQ publications **General Regulations for Approved Centres** and **Post-Results Services**.

## **Introduction**

Following the issue of results, awarding bodies make post-results services available.

The JCQ post-results services currently available are detailed below.

### **Access to Scripts (ATS):**

- Copies of scripts to support reviews of marking
- Copies of scripts to support teaching and learning

### **Reviews of Results (RoRs):**

- Service 1 (Clerical re-check) - This is the only service that can be requested for objective tests (multiple choice tests)
- Service 2 (Review of marking)
- Priority Service 2 (Review of marking) - This service is only available for externally assessed components of GCE A-level specifications (an individual awarding body may also offer this priority service for other qualifications)
- Service 3 (Review of moderation) - This service is not available to an individual candidate

### **Appeals:**

- The appeals process is available after receiving the outcome of a review of results

## **Purpose of the procedures**

The purpose of these procedures is to confirm how The Hart School deals with candidates' requests for access to scripts, clerical re-checks, reviews of marking, reviews of moderation and appeals to the awarding bodies in compliance with JCQ regulations (GR 5.13).

Details of these procedures are made widely available and accessible to all candidates by signposts on the Hart School website for both students and parents/carers throughout the academic year. An Exam Handbook is given out to students at the beginning of the spring term which contains all relevant information and again signposts to the policies held on the school website. Students are informed of Post Results Services available to them before the summer exam season begins.

## **The arrangements for post-results services**

- Candidates must be made aware of the arrangements for post-results services prior to the issue of results (GR 5.13)
- A review of moderation cannot be undertaken upon the work of an individual candidate or the work of candidates not in the original sample (PRS 4.3)
- The appeals process is available after receiving the outcome of a review of results (PRS 5.1)

### **At The Hart School:**

- Candidates are made aware of the arrangements for post-results services prior to the issue of results
- Candidates are also informed of the periods during which senior members of centre staff will be available/accessible immediately after the publication of results so that results may be discussed, and decisions made on the submission of reviews of marking (GR 5.13, PRS 4.1)

Candidates are made aware/informed by Candidates are informed by signposts on The Hart School website

for both students and parents/carers throughout the academic year. An Exam handbook is given out to students at the beginning of the Spring term which contains all relevant information and again signposts to the policies held on the school website. Students and parents/carers are advised via Arbor mail that SLT and teaching staff will be attending all results days to advise and support.

Full details of the post-results services, internal deadline(s) for requesting a service and the fees charged (where applicable) are provided by Full details of the post-results services, internal deadline(s) for requesting a service and the fees charged (where applicable) are provided by The Exams Officer. prior to the Summer exam season starting / on results day / following the issue of results.

## Dealing with requests

- All post-results service requests from internal candidates must be made through the centre (GR 5.13)

At The Hart School the process to request a service is At The Hart School the process to request a service is by completing a 'Post-Results Services: request and consent form' available from the Exams Officer.

## Candidate consent

- Candidates must provide their written consent for clerical re-checks, reviews of marking and access to scripts services offered by the awarding bodies after the publication of examination results (GR 5.13)

The Hart School will:

- Acquire written candidate consent (accepting informed consent via candidate email) in all cases before a request for a clerical re-check, a review of marking or an access to scripts service is submitted to the awarding body
- Acquire informed candidate consent to confirm the candidate understands that the final subject grade and/or mark awarded following a clerical re-check or a review of marking, and any subsequent appeal, may be lower than, higher than, or the same as the result which was originally awarded
- Only collect candidate consent after the publication of results
- Retain consent forms or e-mails from candidates for at least six months following the outcome of a clerical re-check or review of marking or any subsequent appeal (PRS 4.2)
- Retain consent/permission forms or e-mails from candidates to request and use their scripts for at least six months (PRS 6.2)

Additional centre-specific actions:

Not applicable

## Submitting requests

The Hart School will:

- Submit requests electronically for clerical re-checks, reviews of marking, reviews of moderation and access to scripts by the published deadline(s) in accordance with the JCQ publication **Post-results services** (GR 5.13)
- Submit requests for appeals in accordance with the JCQ publication **A guide to the awarding bodies' appeals processes** (GR 5.13)
- Confirm the awarding body's acknowledgement of receipt of a review of results request prior to the deadline for submission of post-results services and regularly check the progress of the request online (PRS 4.5)

Additional centre-specific actions:

Not applicable

## **Dealing with outcomes**

The Hart School will:

- Ensure outcomes of clerical re-checks, reviews of marking, reviews of moderation and appeals are made known to candidates as soon as possible (GR 5.13)

Candidates will be notified by Candidates will be notified by either email or phone to advise of outcome. Copies of the Awarding Bodies outcome will be posted upon request.

Additional centre-specific actions:

Not applicable

## **Managing disputes**

At The Hart School any dispute/disagreement will be managed At The Hart School any dispute/disagreement will be managed in accordance with the Internal Appeals Procedure to manage disputes when a candidate disagrees with a centre decision not to support a clerical re-check, a review of marking, a review of moderation or an appeal (GR 5.13)..

Additional centre-specific actions:

Not applicable

## **Changes 2023/2024**

No changes applicable.

## **Centre-specific changes**

Upon review in September 2023, no centre-specific updates or changes were applicable to this document.