

RSA / SHN



THE HART
SCHOOL
*Creative
Education
Trust*

23 January 2026

Dear Parents and Carers,

RE: TikTok

We are writing to inform you of a serious matter that has recently come to our attention involving the use of social media platforms, in particular **TikTok**. It has been reported that a small number of students have created TikTok accounts and shared content that is malicious, insulting, and hurtful in nature. This content has been directed towards other students within our school community as well as members of staff. Such behaviour is wholly unacceptable and does not reflect the values we promote at our school.

Please be assured that the school will treat this matter with the utmost seriousness. Any incidents of online abuse, harassment, or malicious content will be investigated thoroughly and dealt with in line with our behaviour and safeguarding policies. Where appropriate, the school will involve external agencies, including the police. We would also like to make parents and carers aware that, in some circumstances, the owner of the device used to create or share such content may also be reported.

This situation highlights the importance of monitoring children's use of mobile phones and their access to online platforms such as TikTok and Snapchat. While we recognise the role technology plays in young people's lives, it is vital that students use these platforms responsibly and understand the potential consequences of their online actions.

We ask that you discuss the content of this letter with your child as a matter of urgency and ensure that regular checks of their phone and online activity take place. As a school, we do not condone any form of bullying, harassment, or harmful online behaviour, whether it occurs on or off the school site.

We appreciate your support in working with us to address this matter promptly and to ensure that all members of our school community feel safe, respected, and supported.

Yours sincerely

Miss R. Sandham
Principal