



**THE HART
SCHOOL**
*Creative
Education
Trust*

RSA/SHA

14 July 2025

Dear Parents and Carers,

Frequently Asked Questions

Thank you so much for your positive response to the recent change in our mobile phone policy and the introduction of Yondr. Your support means a great deal and really helps us make sure every student is clear, calm, and ready for learning each day.

We know how important mobile phones are in daily life, but we also know how much they can distract from learning and social interaction during school hours. By using the Yondr pouch system, we will be creating a school environment that allows students to fully focus on their learning and friendships without the constant pull of their phone. It's a small change that we truly believe will make a big difference.

While the response from our community has been overwhelmingly positive, we know that a small number of parents have raised some concerns or questions and that's completely understandable. To help with this, we have put together a set of Frequently Asked Questions (FAQs), which we hope will provide helpful information and reassurance. You can find these on our [website](#) here: [Link to FAQs](#)

These FAQs cover key points, including how students will still be able to access their phones before and after school, what happens in an emergency, and how the policy will be used in practice.

Parental Information Evening

We would also like to invite you to our Information Evening on Wednesday 16 July, where we will be joined by a representative from Yondr who can help answer any further questions or concerns you might have.

Please book your place [here](#).

To see how Yondr works in a real school setting, we recommend watching this short ITV clip from Warwick School, which has had great success with the system:

[Link to ITV Warwick School Yondr](#)

We are also in the process of creating our own short video to show exactly how Yondr will be used in our school. This will be shared with students and families before the start of the new term.



Student Mobile Phone Policy

We have also created a student-friendly version of our phone policy, which can be found here:

[Link to Student-Friendly Policy](#)

We will be going through this carefully with all students in September to ensure they fully understand how it works. However, we wanted to share it with you now so you can help support your child in preparing for this minor tweak to our current policy.

Key Reminders

- Students will still have full access to their phones before and after school, both parents and students requested this through the recent survey sent out.
- If there is ever an emergency during the school day, staff will have access to portable magnets to unlock the pouches if needed.
- Importantly, phones won't be confiscated unless a student refuses to follow the policy, which makes it far less likely that situations will escalate into defiance or suspension.

Thousands of schools have already made this move with great results, and we are excited to do the same with your continued support.

Thank you again. Working together helps us give every child the best chance to thrive in a calm, focused, and respectful learning environment.

Yours sincerely,

Miss R Sandham
Principal