

Accessing Sparx Parent Portal

The Sparx Parent Portal is an online dashboard that allows parents and carers to monitor their child's homework across Sparx Maths, Sparx Reader for English and Sparx Science.

You do not need to create a parent account or remember a username and password. Sparx will automatically send a weekly email to the email address registered with the school. The weekly email will arrive three days before homework is due.

How to Access the Parent Portal

1. Open the weekly email sent to you by Sparx.
2. Select the unique and secure Parent Portal link contained in the email.
3. Your child's personalised Parent Portal dashboard will open.

Each link is unique to you and expires 21 days after the email is sent. If a link has expired, open a more recent weekly email and use the link provided there.

What Can I See on the Parent Portal Dashboard?

- Current homework, including its due date and time
- How much compulsory homework has been completed
- Whether previous homework was completed
- Progress, achievements and XP earned
- Books being read and reading time in Sparx Reader
- Frequently asked questions and additional support

Not Receiving the Weekly Emails?

First, check your spam or junk folder. If you still cannot find the emails, contact enquiries@hartschool.org.uk. We can check that the correct email address is recorded on your child's school account.

How Can Parents and Carers Support Their Child?

- Providing a quiet space in which to complete homework
- Encouraging them to attempt each question independently
- Encouraging them to use the support available within Sparx
- Contacting their teacher if they are consistently struggling

If your child does not know the answer to a question, they can select the **I don't know** button. Sparx will then guide them through the **Let's Learn This** process to help them understand and answer the question.