



July 2020

Dear Parent/Carer

Chromebook Scheme – September 2020

As we welcome your child to The Hart School, we are delighted to offer you a fantastic opportunity to be part of the school's Chromebook scheme.

Your child will be able to take advantage of a unique package which we have put together, to have a Google Chromebook to use both in school and at home.

How can I pay for the device?

We are pleased to announce the school will be running the subsidised Chromebook scheme again this September. The school have secured funding from Rugeley Endowment Trust fund enabling the school to reduce each device by £40. We have been in negotiations with the leading suppliers to bring you the best value for money device. Total cost for the device is £215. With the £40 contribution this leaves £175 to pay. All payments will be managed via our cashless platform ParentPay.

Payment Plans

£25 will be due at the sign-up stage regardless of payment plan, this will leave £150 balance.

Plan 1	Pay full amount; £150 in one payment September 2020
Plan 2	Pay termly; £50 per term, due October 2020, February and June 2021
Plan 3	Pay monthly over 12 months; £12.50 per month from September 2020 to August 2021
Plan 4	Pay quarterly over 18 months; £30 every 4 months, due October 2020, February, June, October 2021 and February 2022



Register my interest

To register your interest in the scheme and to nominate which payment plan you wish to use please complete the online form – [Click here](#)

How will the device be used in the classroom?

As a tool to support and enhance learning and promote creativity such as accessing Office 365 documents, recording visual elements of learning such as role play or experiments. We seek to equip all our students with the necessary skills and modes of thinking so that they will succeed in a constantly changing society, where high levels of skill in the use of new technologies is the currency for employment.

Will the device be used in all lessons?

Not always. There will be times when it is not suitable, such as when students will complete practice exam questions or, simply, when the learning is fit for purpose. There will also be the opportunity for students to decide which is the best learning tool for the job. For example, students may decide to simply take notes on paper rather than using their device. We are keen to develop independent learning skills and support students in finding their preferred learning and revision techniques.

Will students still use pen and paper?

Students will be expected to write in some lessons therefore students will be writing notes on paper and practising their handwriting as they will face formal written exams in Y11. Students will be expected to bring black pens to school as they do currently.

What technical support and training will be provided?

Students are actively using Office 365 as part of their normal IT lessons and so are prepared for using these apps on their device. With the increased use of online apps including those available from Google they are increasing their knowledge of the available tools all the time.

Can my child print from their device?

Yes. Students will be able to print to certain printers across the school site, located in classrooms and communal spaces. Students can also print at home, providing you have a 'Google Cloud Print' enabled printer.

Where will my child store their device during PE?

Students will leave their bags in the changing rooms as is current practice and rooms will be locked.

What happens if the device goes wrong?

The package includes 3 years' LENOVO™ ACCIDENTAL DAMAGE PROTECTION & warranty. Your device should be taken to the ICT technicians at school in the first instance who will investigate the fault. We will recommend either a warranty or accidental damage repair; depending on the circumstances. Repairs can take approximately 4 weeks.



What's typically covered? (Accidental Damage Protection)

Accidental drops, spills, bumps, and structural failures incurred under normal operating conditions or handling, including electrical surges and damage to the integrated LCD screen. Examples:

- Your system accidentally slips off the table and the LCD screen cracks
- An electrical surge causes significant damage to your PC's hardware during a lightning storm
- The coffee spills on the keyboard and the extent of damage is unknown

What's not covered? (Accidental Damage Protection)

Cosmetic damage, equipment loss or failures due to usage outside of normal operating conditions. Any data loss or interruption of business, intentional damage and misuse, removal or alteration of parts, accessories, theft, damage from fires, damage to peripherals or third-party products, even if sold by Lenovo™. Examples:

- The outer case cracks but your system still operates effectively
- You've left your PC behind on the subway
- The system is used in the rain, and you lose an entire day of productivity because your PC no longer functions
- The battery is misplaced

Please see link to Lenovo Accidental Damage Protection Terms and conditions

<https://www.hartschool.org.uk/wp-content/uploads/2020/07/Lenovo-Chromebook-Policy.pdf>

What if my child leaves the school?

You must return the device to the school or alternatively pay the outstanding payments to take ownership of the device.

Can we get a spare or replacement charger?

The device is equipped with a battery that is more than capable of lasting the school day during normal use, therefore we recommend keeping your charger safe at home. Replacement / spare chargers can be purchased via the school's ParentPay system.



What is the device?

This year we are offering a Lenovo 100e. This year we are offering a Lenovo 100e. This is a future-proofed solution built specifically built for education to withstand the rigours of the classroom and intense usage by students. The device has military-grade durability. It is built tough with rubber bumpers, reinforced ports and hinges. The Lenovo 100e can handle all manner of shock and awe and is even drop resistant up to 75cm, roughly the height of a school desk.

Yours sincerely

A handwritten signature in black ink, appearing to be 'Mr Thompson', written in a cursive style.

Mr Thompson
Vice Principal